

Wellbe, Inc. Web Site and Application

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This Site, Software, and the Services found at this Site are available only to Users who can form legally binding contracts under applicable law. By using this Site or the Services found at this Site, you represent and warrant that you are (i) at least eighteen (18) years of age and/or (ii) otherwise recognized as being able to form legally binding contracts under applicable law.

Medical Advice Disclaimer

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Accounts

In order to access some of the features of this Site or use the Services found at this Site, you will have to create an account (an "Account"). You represent and warrant to Wellbe, Inc. that all information you submit when you create your Account is accurate, current and complete, and that you will keep your Account information accurate, current and complete. If Wellbe, Inc. has reason to believe that your Account information is untrue, inaccurate, out-of-date or incomplete, Wellbe, Inc. reserves the right, in its sole and absolute discretion, to suspend or terminate your Account. You are solely responsible for the activity that occurs on your Account, whether authorized by you or not, and you must keep your Account information secure, including without limitation your customer number/login, password, and where applicable, payment method(s), and PIN. For security purposes, Wellbe, Inc. recommends that you change your Account password at least once every six (6) months. You must notify Wellbe, Inc. immediately of any breach of security or unauthorized use of your Account. Wellbe, Inc. will not be liable for any loss you incur due to any unauthorized use of your Account. You, however, may be liable for any loss Wellbe, Inc. or others incur caused by your Account, whether caused by you, or by an authorized person, or by an unauthorized person.

Links to other Web sites

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Limitation of liability

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E-mail addresses of Program Users

User e-mail addresses which are collected on this site are used solely for the purpose of logging in to the program and communicating with an individual about Wellbe, Inc. services. The e-mail address is used as the username for that account and uniquely identifies the individual within our system. Unless otherwise indicated, by submitting your e-mail address to us on this site, you give us permission to contact you regarding the subject of your communication. We do not sell addresses or share them with any other entity except where required by law. Your e-mail address is required in order to receive communications about Wellbe, Inc., including announcements about this Web site and other news regarding your Program participation or Wellbe, Inc.. If at any time a user wishes to unsubscribe from the program, they can send an e-mail to support@wellbe.me requesting to be taken off the list.

E-mail addresses of Program Providers

E-mail addresses collected from Provider teams (including but not limited to administration, staff, program managers, researchers), upon start and registration for the online program, are used to authenticate and communicate with that Provider user regarding their online account with Wellbe, Inc. and to gain access to administrative and other program services. The e-mail address is used as the username for that account and uniquely identifies the individual within our system. We will not use e-mail addresses for any other purpose unless the partner Provider expressly grants us permission. If at any time a Provider user wishes to unsubscribe from the program, please contact the Program Administrator or send an e-mail to support@wellbe.me requesting to be taken off the list.

Security of e-mail

E-mails sent through the Wellbe, Inc. Web site via the "E-mail Us" or "Feedback" or "Help" page are not secure. Please be advised that we cannot guarantee the security of personal or health information that you send to us via e-mail through this site. However, by sending us an e-mail, you give Wellbe, Inc. permission to respond to you via e-mail about that subject.

Security of information sent through the Program Web site

The following information is sent securely, using a technology called secure socket layer (SSL) with 128-bit encryption, the standard for sending information securely on the Internet. The information is also stored securely once Wellbe, Inc. receives it:

- Information submitted to change a member address using the form provided on this Web site
- Information submitted to register for an online account with Wellbe, Inc. allowing access to the online provider services (user eligibility verification, and authorization/referral status), using the form provided on this Web site
- Information received and transmitted in the process of using the online program or Provider services

- Reminders and communications associated with your use of a Wellbe, Inc. program

Users of online provider services

Wellbe, Inc. uses contact information for communication with that user about the Program or online services for which they register. Wellbe, Inc. uses additional information (user eligibility verification, program use status, and authorization/referral status) that partner Providers (such as hospitals, clinics, plans, and educational institutions) require to verify individuals as being associated with the contracted Wellbe, Inc. Program. Where applicable, the Provider's Program may occasionally allow access to sensitive personal health information of our users. In those cases, Wellbe, Inc. tracks and records all user activity related to this portion of the Web site, as required by the Health Insurance Portability and Accountability Act of 1996 (HIPAA), including, but not limited to, the date, time, IP address, and username of each visit.

Privacy of user information collected on this Web site

Wellbe, Inc. is committed to protecting the privacy of all users of this Web site and web software. We do not sell or release information obtained or collected through this Web site, including e-mail addresses, to anyone. Wellbe, Inc. collects contact information at the request of program Providers for exclusive use in that Program. We may additionally collect user contact information to fulfill requests and to update our records.

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- Date and time of visit to web site
- IP address (a unique number assigned to each server that accesses the Internet)
- Browser type (such as Internet Explorer or Mozilla Firefox)
- Platform type (such as Windows or Macintosh)
- Pages visited on this Web site
- Referring sites (including search engines used)
- Geographic location
- Internet service provider (such as AOL)

Privacy of personal health information

Wellbe, Inc. and its Provider partners are fully compliant with the federal government regulations regarding the privacy of personal health information as outlined in the Health Insurance Portability and Accountability Act of 1996 (HIPAA). Any personal health information sent to Wellbe, Inc. through this Web site will be kept strictly confidential and will be stored securely once on Wellbe, Inc. premises.

Program policies might vary on the collection and use of PHI (Personal Health Information). For more information regarding the specifics of this Program's Privacy Policy, information, contact Wellbe, Inc.